



Applications are invited for the role of Director of FiSH Neighbourhood Care Ltd, (Company, limited by guarantee No 07933796 / Registered Charity No 1147516), Barnes Green Centre, Church Road, Barnes, London, SW13 9HE.

('FiSH' stands for Friendship, independence, Support and Help).

We are looking for an extraordinary person to lead this remarkable organisation into the next phase of its history.

Are you someone who is concerned about the epidemic of loneliness afflicting many older people?

Can you imagine a better future for people who live isolated lives in the heart of our busy communities?

Will you provide dynamic leadership to inspire teams of staff, drivers and volunteers to connect with vulnerable people needing help?

Salary £22,500 for 25 hours per week (negotiable, FTE £31,500)

Must be willing to work flexible hours, including attending events and committee meetings at evenings and weekends.

About FiSH

FiSH Neighbourhood Care is a highly regarded local charity which has provided quality activities, events, services and support for over 55 years. FiSH works to support older and more vulnerable people in the local communities of Barnes, Mortlake and East Sheen within the London Borough of Richmond upon Thames. We find innovative and creative ways of meeting the increasing needs amongst older people, delivering regular events and activities to combat isolation, loneliness and connect communities. We employ a full time Operations Manager and a part time Befriending Manager. We also have a part time Transport Manager, a Transport Assistant and three part-time bus drivers, seconded from Richmond and Kingston Accessible Transport, who run our two accessible buses. There are currently over 300 volunteers, recruited, trained, encouraged and supported by FiSH who help to deliver the activities, events and services that are on offer.

About the Role

The Director will be the public face of FiSH, reporting to the Chair and the Trustees.

She/he will need to show creative leadership at a challenging time with growing needs among older and vulnerable people and significant pressures on NHS and Social Services funding.

As part of developing a strategic vision for FiSH, the Director will be expected to initiate new services, be active in fundraising and event management, and maintain key relationships with existing funders and partners (including Age UK Richmond) and senior officials at the local authority.

He/she will manage an established staff team and a large group of dedicated volunteers.

He/she will have the ability to work well with a small team and with good humour in a busy office, where *'all hands on deck'* are sometimes needed.

The Ideal Candidate will have:

- the potential to commit to the vision and mission of FiSH Neighbourhood Care
- the skills needed to lead at a senior level in the voluntary sector managing staff and volunteers
- an ability to empathise and communicate with vulnerable and older people and to develop a wide knowledge of their needs
- strong communication and presentation skills
- a creative approach to problem solving
- knowledge and understanding of working in partnership with statutory, voluntary and community groups
- an ability to create and manage events for fundraising and other activities
- experience of monitoring resources and evaluating outcomes
- knowledge and experience of marketing including the use of social media
- an ability to recognise the potential of IT to improve organisational performance

Please send a **CV and a covering letter** explaining why your skills, experience and personal attributes fit the **Role** and the **Ideal Candidate** described above.

The closing date for applications is **5pm on 13th November 2017** and should be sent to:

Crispin O'Brien, FiSH Neighbourhood Care, Barnes Green Centre, Church Road, Barnes, London SW13 9HE or by email to info@fishhelp.org.uk

Interviews will be held on **21st and 22nd November** with a view to starting in **January/February 2018**.

Short listed candidates will have a chance to meet our staff and will be asked to give a five-minute presentation on "The issues facing the Third Sector".